

Q&A

Q. Will refunds be issued?

A. Yes, refunds will be issued.

In lieu of a refund, if you are in a position to do so, we kindly ask you to consider donating your summer camp registration fee – or a portion of it - towards the Ingenium Foundation's Science for All Fund.

The Fund helps bring children and adults with physical, mental and financial challenges into our museums. This Fund also helps bring our museums to them. At a time when we are all struggling with physical distancing, those with challenges are particularly isolated. Help us spread science, inspiration and hope across our community.

Q. Will I receive a Tax Receipt for the amount of my donation?

A. Yes – the Ingenium Foundation is a Registered Charity and will issue you a Charitable Tax Receipt.

Q. Can I donate just a portion of my camp registration fee to the Accessibility Fund?

A. Yes! Thank you very much, we really appreciated your support during this time – because of the way our web site is set up – we will go ahead and process your refund and then you can visit <https://ingeniumfoundation.ca/donate-now/> and make a donation for any amount. Any amount helps!

Q. How long will refunds take?

A. Registered camp attendees have received an e-mail communication with news of the summer camp cancellation. Refunds will be issued within 15 days of receiving notice of cancellation.

Q. I thought your organization was funded through the government?

A. Although we receive basic operational funding from our federal partners, the remainder of our revenue comes through membership fees, ticket sales, special exhibitions, group visits and venue rentals.

Q. Are there programming plans in place?

A. At this time, there are no other summer camp programs in place.

However, Ingenium continues to offer a variety of enriching digital learning opportunities for children and families. To view our online resources, please use the following link:

<https://ingeniumcanada.org/online-resources-for-science-at-home>

Q. Why are summer camps cancelled?

A. The health and safety of our camp attendees and staff are our priority. Since hands-on activities and teamwork are at the heart of our camp experience, it would be difficult to deliver our programs in compliance with public health rules for camps, especially those regarding physical distancing.