COMPETITION

CAREER OPPORTUNITIES:

Ingenium - Canada's Museums of Science and Innovation is currently seeking a dynamic individual to fill the position of:

GUIDE, Canada Science and Technology Museum

<table>
<thead>
<tr>
<th>Reference Number</th>
<th>2019/2020-INGENIUM-068</th>
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</thead>
<tbody>
<tr>
<td>Salary Range</td>
<td>$21.12 - $25.69</td>
</tr>
<tr>
<td>Level</td>
<td>2</td>
</tr>
<tr>
<td>Employment Status</td>
<td>Indeterminate / Part-time</td>
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<tr>
<td>Language Requirements</td>
<td>Bilingual (BBC/BBC)</td>
</tr>
<tr>
<td>Security Requirement</td>
<td>Enhanced reliability</td>
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<tr>
<td>Position Number</td>
<td>9539</td>
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<tr>
<td>Branch</td>
<td>Canada Science and Technology Museum</td>
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Who can apply? Ingenium - Canada's Museums of Science and Innovation employees and external candidates

Summary of Duties:
Acting as an ambassador of the museum by presenting it as a dynamic cultural institution, you will provide interested visitors with background information on the Museum's artifacts, collections, displays and special events. Working closely with other members of the Visitor Experience team to deliver high-quality programming in both official languages, you will be responsible for interpreting and presenting the scientific and technological innovations displayed in the newly renovated Museum. Through on-stage science demonstrations, facilitating activities in Exploratek (Maker Studio), and leading exciting programs, you will key in helping create positive experiences for the Museum's diverse clientele. Ideal candidates will possess an interest and curiosity in science and technology and will also help maintain a clean and safe working environment for the staff and visitors, and assist in daily operations.

The standard weekly hours are: SWW 37.50 Hrs (5 days Average Mon. - Sun.)

Education and Experience:
As an ideal candidate, you have completed a minimum of one (1) year of University or College education in the fields of Science, Engineering, History, Museum Studies, Technological Studies, Education, or related disciplines.

You also have experience in the following areas:
- Previous interpretation experience in museums and/or other cultural settings.
- Experience working with a diverse clientele, including children.
- Public speaking and/or drama experience an asset.

**Knowledge:**
- Knowledge of science and/or technology;
- Knowledge of the mandate and the organization of Ingenium;
- Knowledge of customer service standards and practices;
- Knowledge of formal interpretation methodology and techniques is considered an asset.

**Abilities:**
- Ability to initiate, stimulate and maintain visitor interaction;
- Ability to perform demonstrations comfortably in front of an audience and answer questions related to the themes presented;
- Ability to absorb and interpret large quantities of information on a variety of topics found within the Museum;
- Ability to work under pressure;
- Ability to work without continuous supervision;
- Ability to act as an Ambassador of the Corporation in local, national and international scenes;
- Ability to enforce security measures to maintain Museum and visitor safety.

**Personal suitability:**
Demonstrates interest in science and/or technology
Must be empathetic to the needs of visitors
Excellent communications skills
A high degree of initiative and judgement
Creative problem solver
Works well with children and adults
Effective team player
Flexible and adaptable

The CSTMC is committed to the principles of employment equity.

Résumés received for this position will not be accepted after the indicated closing time (midnight) and date.

Please note that only candidates who are selected for the next stage of this selection process will be contacted. As a result of this competition, we may establish an eligibility list that may serve to staff similar positions.

If you are interested in this opportunity, please forward your cover letter and curriculum vitae indicating the reference number 2019/2020-INGENIUM-068 in your email’s Subject line, no later than the closing date to: competition@ingeniumcanada.org

**Posting Date:** July 26, 2019  
**Closing Date:** August 9, 2019

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9539 - Guides (PT) / Guides (TP)