



# COMPETITION

## CAREER OPPORTUNITIES:

Ingenium - Canada's Museums of Science and Innovation is currently seeking a dynamic individual to fill the position of:

### **GUIDE, CANADA SCIENCE AND TECHNOLOGY MUSEUM (CSTM)**

**Reference Number:** 2018/2019-CSTMC-132

**Salary Range:** \$20.81 - \$25.31      **Level:** 2

**Employment Status:** Term / Part-time April 29 to September 3, 2019

**Language Requirements:** Bilingual (BBC/BBC)

**Security Requirement:** Enhanced reliability

**Position Number:** 9539

**Branch:** Canada Science and Technology Museum

**Who can apply?** Ingenium - Canada's Museums of Science and Innovation employees and external candidates

#### **Summary of Duties:**

You are the welcoming face of the Canada Science and Technology Museum. Reporting to the Supervisors, you will work closely with other members of the Visitor Experience team to deliver high-quality programming. In both official languages, you will interpret and present the scientific and technological innovations displayed in the newly renovated Museum. Through on-stage science demonstrations, facilitating activities in Exploratek (Maker Studio), and leading exciting programs, you will create positive experiences for the Museum's diverse clientele. You will help maintain a clean and safe working environment for the staff and visitors, and assist in daily operations.

#### **Education and Experience:**

As an ideal candidate, you hold minimum one (1) year University or College in the fields of Science, Engineering, History, Museum Studies, Technological Studies, Education, or an acceptable combination of education, training and experience.

You also have experience in the following areas:

- Previous interpretation experience in museums and/or other cultural settings;

- Experience working with a diverse clientele, including children;
- Public speaking and/or drama experience an asset.

#### RATED REQUIREMENTS

##### Knowledge:

- Knowledge of science and/or technology;
- Knowledge of the mandate and the organization of Ingenium;
- Knowledge of customer service standards and practices;
- Knowledge of formal interpretation methodology and techniques is considered an asset.

##### Abilities:

- Ability to initiate, stimulate and maintain visitor interaction;
- Ability to perform demonstrations comfortably in front of an audience and answer questions related to the themes presented;
- Ability to absorb and interpret large quantities of information on a variety of topics found within the Museum;
- Ability to work under pressure;
- Ability to work without continuous supervision;
- Ability to act as an Ambassador of the Corporation in local, national and international scenes;
- Ability to enforce security measures to maintain Museum and visitor safety.

##### Personal suitability:

Demonstrates interest in science and/or technology;

Must be empathetic to the needs of visitors

Excellent communications skills

A high degree of initiative and judgement

Creative problem solver

Works well with children and adults

Effective team player

Flexible and adaptable

The CSTMC is committed to the principles of employment equity.

Résumés received for this position will not be accepted after the indicated closing time (midnight) and date.

Please note that only candidates who are selected for the next stage of this selection process will be contacted. As a result of this competition, we may establish an eligibility list that may serve to staff similar positions.

If you are interested in this opportunity, please forward your cover letter and curriculum vitae indicating the reference number **2018/2019-CSTMC-132** in your email's Subject line, no later than the closing date to: **competition@ingeniumcanada.org**

**Posting Date:** January 7, 2019

**Closing Date:**

February 3, 2019

Martine Thériault  
 HR Officer, Staffing and Employee Services  
 Human Resources Branch  
 Ingenium - Canada's Museums of Science and Innovation  
 P.O. Box 9724, Station T  
 Ottawa, Ontario  
 K1G 5A3  
 Telephone: 613-991-2716



